

CONDITIONS OF USE OF THE SERVICES

«E-Flexy - Online payment by CIB Card or EDAHABIA card»

Preamble:

Optimum Telecom Algérie spa, owner of the trade name "Djezzy", holder of the second GSM license in Algeria, and the 3G license, Tax ID: 001316099189030, with registered capital of 164.002.000.000 DA, whose registered office is Route de Wilaya , Lot n ° 37/4, Dar El Beida, Algiers, Algeria, and registered at the National Center of the Commercial Register under the number: 16 / 00-0991890B13. "Djezzy"

The following general conditions of use "Terms" govern the operation of reloading a line prepaid by credit (call unit), by means of a bank card bearing the "CIB" and "EDAHABIA" via Internet. This operation is intended only for subscribers of Optimum Telecom Algeria Spa with a prepaid line. For more understanding of these conditions, whoever uses the reload service, is referred to as "Subscriber". Any transaction made on this site assumes the subscriber's unconditional and irrevocable acceptance of these conditions. The use of this service is reserved for strictly personal use. Any reproduction or representation, in whole or in part, for other purposes on any medium, is prohibited. Failure to comply with this prohibition constitutes an infringement that may incur the civil and criminal liability of the infringer.

ARTICLE 1: OBJECT

The present specific conditions are attached to the General Conditions of Subscription to the Djezzy prepaid and hybrid offer (Djezzy control). Their purpose is to define the rights and obligations of the parties in the context of the electronic charging service (e-Flexy: making Flexy electronic remotely) as well as the payment online, via the Internet, on the platform of payments in line of the Company of Automation of Interbank Transactions and Monetics (SATIM) and where ALGERIE POSTE.

ARTICLE 2: Description and use of the service

"E-Flexy" reloading service by credit card bearing the "CIB" logo and "EDAHABIA" online via internet:

2.1 The e-Flexy Service allows the subscriber to recharge a prepaid / hybrid line, with the desired amount and number of choice via the website of Djezzy www.djezzy.dz and via my.djezzy.com.

2.2 The Electronic Reload Service (e-Flexy) is only accessible via the Internet. For this, the subscriber must have an Internet navigation.

2.3 Settlement of the transaction is done by domestic bank cards bearing the "CIB" logo and "EDAHABIA" by the issuing banks affiliated to the Interbank Banking Network managed by SATIM. Or by ALGERIE POSTE.

2.4 Payment by credit card is secured on the online payment platform of SATIM as well as that of ALGERIE POSTE offering a fully secure payment service according to S.S.L. technology. (Secure Socket Layer)

2.5 The subscriber guarantees Optimum Telecom Algérie Spa, during the validation of its payment request, that it has the following necessary authorizations:

a. Have an "IPC" card and "EDAHABIA" valid;

b. Have signed an online payment membership contract;

c1. Have a PIN for payments via internet received from your bank with CIB card

c 2. Have a telephone number connected to his EDAHABIA card for the reception of the single password relating to payments via Internet transmitted by ALGERIE POSTE.

2.6 The subscriber who uses the recharging service must follow the following steps:

2.6.1 Connect to Djezzy's web page or to his account (create one if it's the first time by inserting the necessary information), by entering his phone number and his password, on the fields of the form login page my.djezzy.com.

2.6.2 Click on the e-flexy service to express its request for online reloading when connected to the payment site.

2.6.3 Enter the phone number that the subscriber wants to recharge, the amount of the AD charging, and the characters next to the "Enter the characters you see" field.

The subscriber can recharge between 100 and 9999 DA of credit and benefit from unlimited periods of validity under the conditions of use provided for the offer Djezzy prepaid / hybrid.

2.6.4 The subscriber must acknowledge having read and accepted the conditions of use by ticking the corresponding box on the page.

2.6.5 Click on the "Flexy! And go to the confirmation step of the entered values.

2.6.6 Confirm the phone number and the amount to be charged by clicking on "Flexy! ". To modify the information entered, simply click on "Modify" and enter the previous information again.

Enter the payment card information on the SATIM or ALGERIE POSTE platform and 2.6.7 proceed to the payment by clicking on the "Validate" button. To cancel the operation before validation, simply click on the "Cancel" button on the page

The subscriber can not perform reload operations on the terminated lines, a message will be displayed prohibiting the continuation of the operation

Regardless of the outcome of the "Accepted" or "Refused" payment on the Online 2.7 Payments Platform, the Subscriber is immediately notified by a message that appears. In case of unavailability of the service, the payment is not taken into consideration and the subscriber is required to reformulate the reloading operation again

Regardless of the result of the "Accepted Payment" or "Refused Payment" on the Online Payments Platform, the Subscriber is immediately notified by a message that appears. In case of unavailability of the service, the payment is not taken into consideration and the subscriber is required to reformulate the reloading operation again 2.8

In the case of accepted payments, the subscriber is required to carefully keep the payment receipt displayed at the end of the transaction, as it includes information necessary for any request for information or complaint (Example: registration number) 2.9

It is understood that the payment receipt does not represent in any case a legal document

ARTICLE 3: Membership conditions

The Service is intended for Djezzy subscribers who have a prepaid or hybrid line (the service does not apply to the postpaid form) whose contract is in force (not canceled) 3.1

The subscriber certifies the veracity and accuracy of the information provided during registration and guarantees Optimum Telecom Algérie Spa, for this purpose, against any damage whatsoever, any complaint or legal action from third 3.2

ARTICLE 4: RATES

Subscription to the Services is free, excluding the costs of connection and Internet communication which remain the exclusive responsibility of the subscriber

ARTICLE 5: Cancellation

The subscriber has the right to make a request for cancellation of payment at 777 condition, that the request is made before 18:00 of the same day of payment. For transactions made after 18h, the claim must be made before 18h of day following

ARTICLE 6: Information

Any request for information on the online payment service via the internet, the subscriber can contact the 777 service

ARTICLE 7: Miscellaneous Provisions

These Terms may be modified at any time by Djezzy. All new conditions automatically cancel and replace the previous ones, if these modifications constitute a significant change of the General Conditions, Djezzy will take the appropriate measures to bring them to the attention of the Subscribers (in particular by posting the new conditions on the site). What constitutes a "significant change" will be determined in its sole discretion, and in good faith. The subscriber is deemed to have accepted these changes simply because of his continued use of the service on the effective date of the change. Djezzy can not be held responsible for the fraudulent use of the payment card used for payment. It is expressly reminded that the Internet is not a secure network. Djezzy can not therefore be held responsible for the contamination by any viruses or the intrusion of a third party in the system of the subscriber terminal and declines all responsibility for the consequences of the connection to the network via the site. Any dispute that may arise during the execution and / or interpretation of these conditions that

has not been settled amicably, will be brought before the court with territorial jurisdiction. In case of non-compliance by the subscriber of these conditions, Optimum Telecom Algérie Spa reserves the right to suspend and / or refuse access to the Service